

PRODUCT CLAIM FORM

YOUR DETAILS

Your Name: _____

CELL Number: _____ Email Address: _____

Address (where a replacement may be sent):

PRODUCT DETAILS

Item description _____

Fault description: _____

Purchase date: _____ Return Date: _____ Purchase receipt supplied: Y ☐ N ☐

Store where purchased: _____

FOR OFFICE USE ONLY

DATE: _____ S/N _____ M/D _____

Fault description: _____

Action taken: _____

Terms and Conditions:

Veaudry hair irons and curlers carry a 1 year guarantee against manufacturing faults, Veaudry hair dryers carry a 6 month guarantee for professional use and a 1 year guarantee for home use against manufacturing faults. **You will be required to send your styler/dryer, accompanied with this form and the original proof of purchase receipt to: VEAUDRY INTERNATIONAL Unit 4 Highway Park, Northgate Estate, Gold street, Brooklyn, Cape Town 7405 Att: Return Dept.** Once received you will be notified of the action taken by Veaudry and should your styler/dryer be within the guarantee period and qualify to be replaced, it will be replaced with a new styler/dryer. In the case that Veaudry has discontinued your model, Veaudry reserves the right to replace it with a similar model at the same or higher value. Please note that claims must be accompanied with the original proof of purchase in order to be processed, - claims that do not have an original proof of purchase will not qualify. Please note that your Veaudry styler/dryer is not guaranteed against mishandling, dropping, scratching, tampering with the housing, removing / replacing the plug, tampering or removing the warning labels will void the guarantee and general wear and tear. Please note that Veaudry does not fix or repair, units replaced within the guarantee period are replaced with new units. Veaudry does not endorse any outlets that claim to fix our products.

Signature of claimant

Signature of tester
over printed with name

Signature of management
over printed with name